



# CHADSWORTH COLUMNS



## POLYURETHANE BALUSTRADES – WARRANTY

### *LIMITED 5-YEAR WARRANTY*

Chadsworth Incorporated's Limited Lifetime Warranty, warrants to the original purchaser, its non-structural High-Density Polyurethane (HDP) material will be free from defects in material and workmanship for as long as the original purchaser resides in the home that the product was installed, when the polyurethane is installed, finish painted, and used under recommended conditions and instructions. All structural Balustrade parts are warranted for a period of **five (5) years** from the date of purchase. Chadsworth Incorporated also warrants to the original purchaser, for a period of **one (1) year** from the date of purchase, its exterior primer paint applied to the polyurethane, will be free from blistering and peeling, when used, installed, and finish/painted under recommended conditions and instructions.

The original purchaser and their Installer(s) must inspect every piece prior to installation and mark any damages on the freight ticket at time of delivery. Both parties must waive all defects which could have been discovered by reasonable inspection prior to installation. Warranty will automatically be void if a Chadsworth Incorporated approved adhesive is not used. Failure to follow Chadsworth Incorporated's storage and handling instructions will void this warranty. In the event that a claim is made under this warranty and conditions have been met, the Original Purchaser must notify Chadsworth Incorporated in writing within **seven (7) days** of making the discovery.

Chadsworth Incorporated reserves the right to inspect the defective product on site, or request that the original purchaser at their expense, return the defective product to the Chadsworth Incorporated factory for inspection. Chadsworth Incorporated will then determine if the product failed, and whether or not it will repair, replace, or refund said defective parts. Chadsworth Incorporated shall have no liability to any person, firm, or corporation whatsoever for incidental or consequential damages such as, but not limited to, labor, finishing, parts damaged in transit, freight charges, installation, lost profits, lost sales, acts of nature, civil unrest, or acts of terrorism.

No purchaser may take any deduction or credits against any amount owed to Chadsworth Incorporated or make any charge back with regards to a warranty claim. This limited warranty is exclusive, and made in lieu of all other express warranties, whether written, oral, or implied (including any warranty of merchantability or fitness for purpose), and extends only to the original purchaser's purchase.