



# CHADSWORTH COLUMNS



## ADVANCED CELLULAR VINYL COLUMNS – WARRANTY

### *LIMITED 25-YEAR WARRANTY*

Chadsworth Incorporated's Advanced Cellular Vinyl Columns Limited Twenty-Five (25) Year Warranty is extended to original purchasers of Chadsworth Incorporated's Advanced Cellular Vinyl Columns. This warranty is for the benefit of the original homeowner who purchased the product and is not transferable. We warrant that the Advanced Cellular Vinyl Columns when properly installed, shall be free of manufacturing defects in workmanship and materials under conditions of normal use and service when properly installed. If the Advanced Cellular Vinyl Columns fail to perform as warranted, Chadsworth Incorporated will provide, at its option, replacement parts of components to the dealer specified by the original purchaser at no cost. Chadsworth Incorporated will not be responsible for installation or labor costs.

#### GENERAL CONDITIONS AND EXCLUSIONS

The Chadsworth Incorporated Warranty is not transferable, and is subject to these general conditions & exclusions:

There are certain conditions or applications over which Chadsworth Incorporated has no control. The Chadsworth Incorporated Advanced Cellular Vinyl Columns Warranty does not cover defects or problems as a result of such conditions or applications.

What is not covered:

- Damage caused by improper installation, use, applications or maintenance.
- Damage caused by environmental conditions or use that exceeds design standards.
- Damage caused by accidents, Acts of God, abuse, vandalism or any other external force.
- Damage resulting from mishandling in transit if within customer's control.
- Modifications to the column by seller or any other party such as splitting the column.
- Normal weathering, chalking, fading, atmospheric pollutants or mildew buildup.
- Installation or labor costs.

The limited warranties set forth are the only warranties (whether written or oral) applicable to Chadsworth Incorporated's Advanced Cellular Vinyl Columns.

Chadsworth Incorporated makes no other warranties, express or implied and makes no implied warranties of merchantability or fitness for a particular purpose. The remedies stated above are your sole and exclusive remedy and Chadsworth Incorporated will not be responsible for incidental or consequential damages relating to your purchase or use of Chadsworth Incorporated's Advanced Cellular Vinyl Columns. Chadsworth Incorporated's liability shall in all instances be limited to repair, replacement or refund of your original purchase price of the product.

This warranty is only applicable in the United States & Canada. Some states do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights, which vary from state to state.

## HOW TO GET HELP IF YOU HAVE A WARRANTY CLAIM

To obtain help with a warranty claim, contact the dealer, distributor or building products supplier where the Chadsworth Incorporated Advanced Cellular Vinyl Column was purchased. If after thirty (30) days, you have received no response to your complaint, then contact Chadsworth Incorporated. By Mail: 277 North Front Street, Wilmington, NC 28401

email: [sales@columns.com](mailto:sales@columns.com).

Please include the following in your correspondence:

- Identify product, date and place of purchase
- Description of the problem
- Your complete contact information

Once we have received your letter or email, Chadsworth Incorporated will send you a warranty claim form and an instruction sheet that will list the additional information we will need to address your claim.